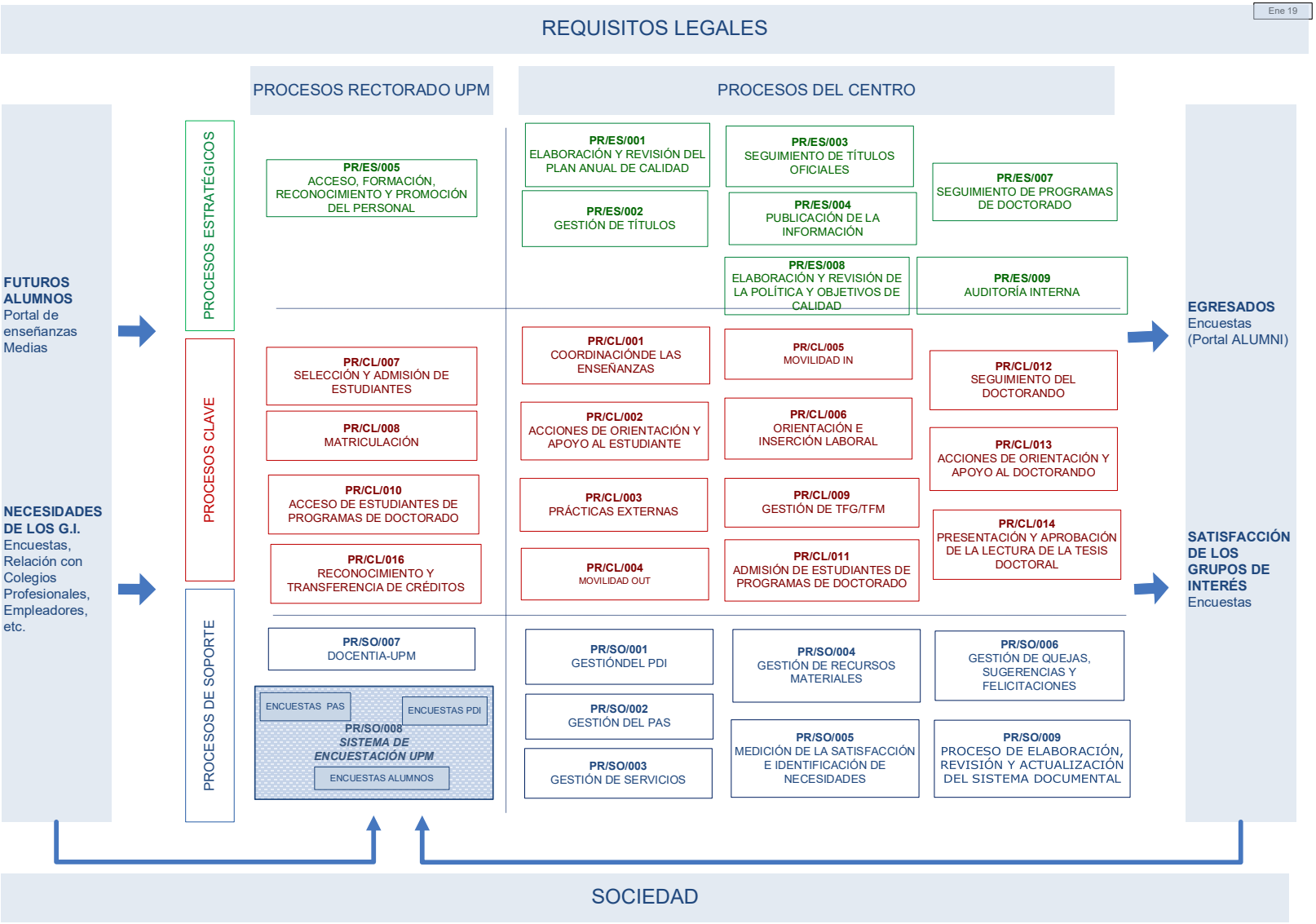Mapa de Procesos del SAIC 2.1 revisado*